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Why am I getting locked out of my Google account while the VPN is active?

Kaneesha Davis - 2021-03-16 - Browsing / Internet

When you log into Gmail from an IP address that is in a different location than your usual one, Gmail flags the login as suspicious and blocks the attempt. To clear this, simply login to your account at <https://mail.google.com> (or the secondary email that you associated with your Gmail account) and look for a suspicious login email. Open this email and look for the part that says: "If this was you, and you are having trouble accessing your account, complete the troubleshooting steps listed at http://support.google.com/mail?p=client_login". Click the link in the email, then go to steps 3 and 4 on the next page.

If you're still having problems after this, you can visit <http://www.google.com/accounts/DisplayUnlockCaptcha> on Google's site, and sign in with your Gmail username and password. If necessary, enter the letters in the distorted picture. Afterward, click Continue. Skip all the other steps, only do steps 3 and 4.

You will likely have to do this a few times for each VPN server you use until Gmail remembers a selection of IP addresses that you use often.

Tags

Google

locked